JORDAN DA GRACA

WEB SUPPORT TECHNICIAN & DEVELOPER

CONTACT

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in Jordan Da Graca

EDUCATION

MSc Digital Design,
Solent University
2022 - 2023

**BSc Digital Design &
Web Development,**
Solent University
2019 - 2022

CERTIFICATIONS

CPanel UI Proficiency,
cPanel
Issued October 2024 - Present

Litespeed Server Proficiency,
cPanel
Issued October 2024 - Present

SKILLS

Professional

- Problem-solving mindset
- Adaptability
- Attention to detail
- Time-management
- Patience & persistence

Technical

- HTML, CSS & Javascript
- Tailwind & Sass / SCSS
- ReactJS
- NodeJS
- PHP
- JQuery
- Server Management
- MySQL
- Wordpress (+Bricks & Elementor)
- Adobe Suite
- Figma
- SEO Best Practices
- Responsive Web Development

REFERENCES

Available on request.

PROFILE

Web Support Technician with hands-on experience managing and developing WordPress sites, skilled in modern front-end technologies including HTML, CSS, JavaScript, React, and Tailwind. Proficient in PHP, MySQL, and server management, with a solid foundation in both front-end design and back-end functionality. Experienced in working with page builders such as Elementor and Bricks, alongside design tools like Figma and Adobe Suite. Highly motivated to progress into a front-end development role with a long-term goal of becoming a full-stack developer, bringing strong problem-solving skills, adaptability, and a user-focused approach to projects.

WORK EXPERIENCE

Damteq   **Jan 2024 - Present**

Responsible for the support, maintenance, and modernisation of client websites, as well as contributing to the development of new development projects. This role demands effective time management, problem-solving, and the application of modern web technologies and best practices to deliver reliable, user-focused solutions.

Winchester Film Festival   **Mar 2018 - Jun 2020**

Responsible for the design, development, and full rebuild of the Winchester Film Festival website in WordPress. Initially engaged for consultancy and minor updates, the project expanded into a complete redevelopment, including migration and client training for ongoing content management.

TECHNOLOGIES

Proficient in front-end technologies including HTML, CSS, JavaScript, React, and Tailwind, with experience in PHP, MySQL, and WordPress (Elementor and Bricks). Skilled in server management and database handling, as well as design tools such as Figma and Adobe Suite. Focused on writing clean, maintainable code while following best practices for accessibility, responsiveness, and performance, with a long-term goal of progressing into full-stack development.